



Proposal: LSIP on Quality.

1. Objectives:

- To deploy the LSIP to identify and resolve Quality issues.
- To enable the participants to isolate the critical issues impacting quality.
- To catalyze the application of Quality tools to resolve Quality issues.
- To enable the participants to design solutions to Quality problems.

2. Pedagogy: Facilitated group interaction and problem solving on quality.

3. Workshop Contents:

3.1 LSIP: Perception expansion

- Need and case analysis.
- Extraction of the LSIP process and key learning points.
- LSIP format

3.2 Facilitating LSIP:

- Selection of Quality agenda.
- Deployment of the LSIP process.

3.3 Facilitation of :

- Sharing and consolidation of quality related success stories.
- Consolidation and prioritization of Quality related issues.

3.4 Quality analysis:

- Deployment of quality tools such as, "Fish bone" and "5 why" in groups, for identifying the causes of quality problems.

3.5 Embedded creativity tools:

- Deployment of the following tools in groups for finding solutions to quality problems.
 - Trigger scanning.
 - DMP challenge.

3.6 Facilitating the development of quality solutions.

- Stages of idea development.
- Elements of a valuable idea.
- Converting raw ideas into valuable ideas.
- Converting valuable ideas into potent innovation ideas ready for presentation.