



INNOVATIVETRAINING4U

# CASES

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- Organization development
- Soft skills
- HR
- Customer centricity



CASES

# ORGANIZATION DEVELOPMENT

- Appreciative inquiry conducted for NTPC.
- Training Audit for long term interventions conducted for Power Management Institute.
- Team building intervention conducted for Fidelity.
- Team building intervention conducted for ST Micro-electronics.
- Team building intervention conducted for senior management teams of NTPC units.





CASES

# SOFT SKILLS

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- Workshops on , "Emotional Intelligence" conducted for NTPC.
- Workshops on,"Communication Skills" conducted or Powergrid.
- Workshop on,"Presentation skills" conducted for Power Management Institute.
- Workshop on , "Time Management" conducted for BPCL.
- Workshop on,"Negotiation Skills" conducted for Power Management Institute.





## CASES

# CUSTOMER CENTRICITY

Building customer focus and enhancing customer experience

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- Enhancing Customer Relationship Management systems for BPCL.
- Customer interface workshops for Airtel.
- Customer centricity workshops for Fujitsu.
- Customer focus workshop for Power Management Institute.





## CASES

# HR

Formulating and deploying cutting edge HR practices and systems.

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- Competency Mapping conducted Siemens Public Communication Networks.
- HR Metrics workshop conducted for NTPC.
- Strategic HR conducted for Power HR Forum.





CASES

# TRAINING

Deploying cutting edge training

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- Training function management for Power HR Forum.
- Facilitating technical training for BPCL.





CONTACT US

# INNOVATION SYSTEMS CONSULTING

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